

# Client Terms, Work Consent & Service Conditions

**Effective Date: 1 July 2025**

These Terms apply to all electrical services provided by **Patterson Electrical (ABN 15 768 227 502)** (“we”, “us”, “our”). By requesting, approving or allowing Patterson Electrical to perform work, the client (“you”, “your”) agrees to the following terms.

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## 1. Scope of Services

Patterson Electrical provides electrical contracting services including, but not limited to:

- installation
- maintenance
- fault finding and repairs
- testing and inspection
- upgrades and modifications

The specific scope of work will be outlined in a written quote, proposal, work order, service booking, or as otherwise agreed.

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## 2. Acceptance of Work

By accepting a quote, booking a service, or permitting work to commence, you acknowledge and agree that:

- you have read and accepted these Terms & Conditions
- you are authorised to approve works at the property or vessel
- you consent to Patterson Electrical carrying out the agreed electrical work
- all supplied equipment and materials remain the property of Patterson Electrical until paid in full
- late payments may incur fees and interest as outlined below

Where a written acceptance is provided (including email, SMS, or digital approval), it shall be taken as binding consent.

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## 3. Quotes and Estimates

- Written quotes are valid for **30 days** from the date of issue unless stated otherwise.

- Quotes are based on information available at the time of quoting.
- Additional work, variations, or unforeseen site conditions may result in price adjustments.
- If no written quote is provided and accepted, our **standard rates and charges** apply.

We will make reasonable efforts to notify you of significant variations before proceeding where practicable.

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## 4. Payment Terms

- Payment is due **upon completion** unless otherwise agreed in writing.
  - Patterson Electrical may require a **deposit of up to 35%** prior to commencing quoted works or where significant materials are required.
  - We reserve the right to invoice for materials prior to installation.
  - Accounts not paid by the due date may incur interest at **12.5% per annum, calculated daily and compounding every 10 days**, plus any reasonable recovery costs.
  - We may suspend works on overdue accounts.
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## 5. Client Responsibilities

The client must:

- provide safe and reasonable access to the site
- ensure the work area is clear and safe
- provide necessary utilities where required
- disclose any known hazards, defects, or existing electrical issues
- ensure animals are secured where relevant

Additional charges may apply where access is restricted, unsafe, or causes delays.

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## 6. Safety and Compliance

Patterson Electrical performs work in accordance with applicable legislation, standards and industry practices, including relevant Australian Standards.

We reserve the right to:

- refuse unsafe work
- refuse non-compliant requests
- make installations safe where immediate hazards exist (charges may apply)

The client must not request or require work that breaches electrical safety laws.

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## 7. Warranties and Liability

To the extent permitted by law:

- Workmanship is warranted to be carried out with due care and skill and in accordance with industry standards.
- Manufacturer warranties apply to supplied equipment where applicable.
- Patterson Electrical is **not liable** for:
  - pre-existing faults or hidden defects
  - failures of existing wiring or equipment
  - damage caused by misuse, third-party interference, or environmental factors
  - indirect, consequential or economic loss

Nothing in these terms excludes rights that cannot be excluded under the **Australian Consumer Law**.

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## 8. Variations and Additional Work

Any change to the agreed scope of work may:

- require written approval, and
- incur additional charges at our standard rates

Where urgent safety work is required, we may proceed without prior approval where reasonably necessary to make the installation safe.

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## 9. Termination

Either party may terminate services by written notice where the other party breaches these Terms.

Upon termination, the client must pay for:

- all work performed
  - materials supplied
  - costs reasonably incurred up to the termination date
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## 10. Standard Rates & Charges

## Effective 1 July 2025

Unless otherwise agreed in writing:

- **Standard Labour:** \$140.00 + GST per hour  
(Monday–Friday, 5:00am–5:00pm)
- **After-Hours / Emergency:** \$230.00 + GST per hour  
(evenings, weekends, public holidays)
- **Travel / Call-Out Fee:** \$140.00 + GST flat rate  
(Not applicable to jobs within postcode 4209 – Coomera)
- **Minimum Call-Out Labour:**  
A minimum charge of **2 hours labour per technician** applies once attendance has commenced.
- **Parts and Materials:**  
May be invoiced upfront prior to installation.
- **Quoted Works:**  
May require up to **35% deposit** prior to commencement.

Where no fixed quote has been accepted, work will be charged at the above standard rates.

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## 11. Governing Law

These Terms are governed by the laws of **Queensland, Australia**, and the parties submit to the jurisdiction of its courts.

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## 12. Updates to These Terms

Patterson Electrical may update these Terms from time to time. The current version will be published on our website and will apply to services booked after the effective date.

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## 13. Contact

**Patterson Electrical**  
ABN: 15 768 227 502  
Email: [enquiry@patterson-electrical.com](mailto:enquiry@patterson-electrical.com)