

24-Month Workmanship Warranty

Patterson Electrical (ABN 15 768 227 502)

Patterson Electrical warrants that all electrical workmanship performed by us will be carried out with due care and skill and in accordance with applicable Australian Standards and industry best practice.

Subject to the terms below, Patterson Electrical provides a **twenty-four (24) month workmanship warranty** from the date of practical completion of the works.

What This Warranty Covers

This warranty covers defects that arise directly from faulty workmanship performed by Patterson Electrical during the warranty period.

Where a valid workmanship defect is identified, Patterson Electrical will, at its discretion:

- rectify the defective work, or
- re-perform the affected portion of the services

at no additional labour cost to the client.

What This Warranty Does Not Cover

To the maximum extent permitted by law, this workmanship warranty **does not cover** defects, damage or failures arising from:

Product or Equipment Failure

- failure of manufacturer-supplied equipment or materials
- inherent product defects
- normal wear and tear
- warranty claims that fall under manufacturer responsibility

(Manufacturer warranties apply separately where applicable.)

Misuse or External Causes

- misuse, abuse, neglect or accidental damage
- overloading or operation outside design parameters

- environmental conditions (including water ingress, corrosion, vermin, lightning, storms or flooding)
 - fair wear and tear
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Third-Party Interference

- work altered, modified or repaired by others
 - unauthorised additions or modifications
 - damage caused by other trades or persons
 - tampering with installed equipment
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Pre-Existing or Hidden Conditions

- pre-existing faults in the installation
 - latent defects not reasonably detectable at time of works
 - deterioration of existing wiring or infrastructure
 - client-supplied materials or equipment
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Access and Non-Electrical Issues

This warranty does not cover:

- cosmetic building repairs
 - painting, plastering, tiling or surface finishes
 - access equipment costs unless the defect is confirmed as workmanship-related
 - travel outside normal service areas unless agreed
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Client Obligations

To maintain warranty coverage, the client must:

- use the installation in a normal and reasonable manner
- maintain the installation appropriately
- promptly notify Patterson Electrical of suspected defects
- provide safe and reasonable access for inspection and rectification

Failure to meet these obligations may void this workmanship warranty.

Australian Consumer Law

This workmanship warranty is provided **in addition to** and does not exclude, restrict or modify any rights or remedies available under the **Australian Consumer Law (ACL)**.

Where the ACL applies, our services come with guarantees that cannot be excluded.

Making a Warranty Claim

To lodge a warranty claim, please contact:

Patterson Electrical

ABN: 15 768 227 502

 enquiry@patterson-electrical.com

You must provide:

- your name and site address
- description of the issue
- date of original works (if known)
- photos where available

We will respond within a reasonable timeframe.